

LIBRARY SERVICES

Phone: 708-209-3050

Email: Library@cuchicago.edu

Located: Klinck Memorial Library

Website: <https://www.cuchicago.edu/library> (<https://www.cuchicago.edu/library/>)

The Klinck Memorial Library collaborates with the Concordia community to provide exceptional service and meaningful research. The Concordia community has access to an evolving library collection, in addition to academic, public, and special library resources throughout the country. The library exemplifies the vision of Concordia University Chicago and aspires to be the destination library for all who seek to develop their full potential through a distinctive, innovative, and dynamic environment of exploration, creativity, and discovery. The Klinck Memorial Library is a growing organism where students have access to millions of digital resources including books, databases, and streaming videos anywhere on and off campus.

The library has three floors of quiet research spaces for individual and group work, in addition to thousands of books, DVDs, and journals. The upper level of the library includes: a group study lounge area, private study carrels, the Center for Church Music (<https://www.cuchicago.edu/academics/centers-of-excellence/center-for-church-music/>) and CougarNet (<https://www.cuchicago.edu/concordia-experience/student-services/cougar-net/?source=search-result>). The main floor includes the circulation desk, reference support, the Trailblazer Library Center with curated materials for first-generation students, study table check-in station for athletes, the Lib Café, and early childhood literature and curriculum items. The lower level of the library includes, the University Archives, private study carrels, and group study rooms, and the Cougar Cavern, a space for student clubs to meet anytime the library is open. There are dozens of computer stations throughout the library with Wi-Fi and printing availability.

The Klinck Memorial Library homepage (<https://www.cuchicago.edu/library/>) allows students to access to millions of online resources using their Concordia Connect (<https://connect.cuchicago.edu/web/concordia-connect/home/>) login. The library homepage provides hyperlinks to the library's resources and allows CUC users to utilize the catalog. Shortcuts to the library's homepage and popular resources are located within Concordia Connect (<https://connect.cuchicago.edu/web/concordia-connect/home/>) in two areas: under Quick Links on the Home tab and within the library box on the Resources tab. The library is a member of I-Share, a consortium of numerous Illinois colleges and universities. I-Share provides library members with an online catalog of their own collection and allows CUC users to borrow materials from other I-Share libraries. The library is also a member of other powerful Illinois-based consortiums: RAILS, LIBRAS, and CARLI.

In addition to providing research workshops offered every semester for students and personalized one-on-one research appointments, the library team is proactive in supporting the curriculum with live instruction sessions for research-based online and in-person classes. Furthermore, the library updates the eTextbook Initiative (<https://libguides.cuchicago.edu/etextbooks/>) every semester, where the library purchases as many unlimited user ebooks as fiscally possible for required textbooks to decrease student college costs and increase student retention and satisfaction scores for undergraduate and graduate students.

Requesting articles, books, and other materials through interlibrary loan is a service provided free of charge (except in unusual circumstances) to all CUC users. Interlibrary loan request forms are embedded in the library catalog and in the EBSCOhost interface. An additional request form is available on the homepage: Interlibrary Loan Request Form (<https://www.cuchicago.edu/academics/academic-resources/library/interlibrary-loan-request/>). Digital copies of articles and book chapters are usually received in three or four business days. Physical items, such as books, may take longer. Books requested from other I-Share libraries can be picked up on campus or mailed to students who reside in the United States. The Cougar Card is required to borrow materials from the library in-person.

For questions or research appointments: email the library team (library@cuchicago.edu), or download Navigate (<https://cuchicago.navigate.eab.com/app/#/authentication/remote/>) (and select Library) to schedule a Teams appointment, or call (708) 209-3050. Wireless internet, printing, and Microsoft Office Suite products are available throughout the library. Contact CougarNet at (708) 209-3131, submit a ticket (<https://help.cuchicago.edu/>), or visit the Help Desk on the second floor of the library to resolve connection or program issues.